

PATENT

MS302331.01/MSFTP597US

CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being submitted *via* the USPTO EFS Filing System on the date shown below to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date: June 15, 2009

/Eddie Rowell/
Eddie Rowell

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Applicant(s): Grzegorz Guzik, *et al.*

Serial No: 10/811,654

Filing Date: March 29, 2004

Examiner: John A. Anderson

Art Unit: 3696

Conf. No: 2418

Title: KEY PERFORMANCE INDICATOR SYSTEM AND METHOD

**Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450**

REPLY TO OFFICE ACTION DATED JANUARY 26, 2009

Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the following comments.